

International Jyväskylä – Info Center

- Project:** Guidance and Counseling Services for Foreigners - development project
Asemakatu 4, 40100, Jyväskylä
- Target group:** All the foreigners living in Jyväskylä, irrespective of the background or reason for coming to Finland. People who are planning to move to Jyväskylä are also a part of this project's target group.
- Description:** International Jyväskylä – Info Center is a multilingual service point, where one can get guidance and counseling on topics related to everyday living in 16 different languages. International Jyväskylä – Info Center provides information on living, working, studying, residence permits, social and health care, leisure time activities and many other topics. The service is open to everyone, free of cost, confidential and available on a walk-in basis as well as by prior appointment.
- Services:** Objective of this service is to support the integration of foreigners living in Jyväskylä at the earliest possible stage.

Easy to approach guidance and counseling

Walk-in timings:

Monday	Tuesday	Wednesday	Thursday	Friday
English 13-16	English 10-16	English 10-16	Arabic 13-16	English 10-14
Kinyarwanda, Swahili, French 13-16	Estonian, Russian 13-16	Thai, Lao 13-16	Somali 15-16	Persian, Dari 12-16
	Albanian 14-16	Somali 16-17,		Kurdish (Sorani, Gurani) 14-16
	Somali 15-16	Enquiry hour 16-17		

All of our counselors speak Finnish language as well. Guidance and counseling in Turkish language can be requested only via prior appointment.

Multilingual guidance and counseling can also be availed remotely using Microsoft Teams. Please contact our counselors for more information.

NOTE! During the Corona pandemic, service can be used primarily by booking an appointment.

Initial Assessment in your own language

At International Jyväskylä – Info Center, one can request an initial assessment in own language, if the person is not registered as an unemployed job seeker and has not come to Jyväskylä as a refugee or asylum seeker. The objective is to map out a person's possible needs related to studies and language training, employment, socializing and networking, hobbies or any other aspect which could help the person integrate better into the local Finnish society. During the assessment, the person gets information about the services in Jyväskylä and is directed to the relevant services/activities based on the mapping done.

Local Services

International Jyväskylä – Info Center's counselors reach out to different parts of Jyväskylä and provide guidance and counseling to the local people. International Jyväskylä – Info Center does cooperative work with '[Lähiöohjelma 2020–2022: Hyvinvointia ja elinvoimaa Huhtasuolle](#)' -project and provides services in Huhtasuo area once a week. In addition to this, International Jyväskylä – Info Center provides services in [Multicultural Center Gloria](#) twice a week. Updated information about local services can be found from the attached flyer as well as International Jyväskylä – Info Center's web page: <https://www.jyvaskyla.fi/en/projects/international-jyvaskyla-info-center>

Remote Services

International Jyväskylä – Info Center's services can also be availed on a remote basis via Microsoft Teams on appointment basis. Remote services can also be availed via above mentioned local service points, from where it is possible to reach the counselor in a secure manner remotely, after the appointment has been agreed upon. Appointment can be booked by contacting International Jyväskylä – Info Center's counselors directly. Contact information can be found from the attached flyer as well as International Jyväskylä – Info Center's web page <https://www.jyvaskyla.fi/en/projects/international-jyvaskyla-info-center>

International Jyväskylä – Info Center is a service which is currently being developed under the project - Maahanmuuttajien ohjaus- ja neuvontapalvelujen kehittämishanke (Guidance and Counseling Services for foreigners) in cooperation with [Info Gloria](#).

Guidance and Counseling Services for foreigners – development project

Guidance and Counseling Services for foreigners – development project is managed by City of Jyväskylä's Employment services. The project is being jointly funded by the Ministry of Economic Affairs and Employment and the City of Jyväskylä. Goal of this project is to develop a plan for organizing and implementing guidance and counseling services for foreigners in Jyväskylä. Project's operating time is 1.9.2020 – 31.8.2021 during which, the project will offer and test above mentioned services for foreigners living in Jyväskylä, in cooperation with Info Gloria at the International Jyväskylä – Info Center.

For more information, please contact Project Coordinator Divya Narang divya.narang@jyvaskyla.fi, 0503825700